

If you do not receive a utility bill by the 10th of every month, please contact Anna City Hall at 833-8528. Failure to receive your utility bill does not relieve customers of payment obligations.



In observation of Martin Luther King Jr. Day, City Hall will be closed on January 18, 2021.



JANUARY 2021 CALENDAR OF EVENTS

BIG TRASH PICKUP

The City of Anna is offering big trash pick up the week of January 5 - 7, 2021. All trash needs to be set out with your regular trash to guarantee pick up. Items that do not qualify are electronics, tires, wiring, construction debris, hazardous chemicals, etc. Call Anna City Hall at 833-8528 or visit cityofanna.org for more information.

TRASH & RECYCLING INFORMATION

On December 1, 2020 the Anna City Council passed Ordinance 2020-27; Regulating Trash Container Usage. Residents shall be allowed to place their allocated trash container(s) on the City street adjacent to their residence no earlier than 24 hours prior to, and removed no later than the end of, their scheduled trash collection day. A copy of the full ordinance can be picked up by request at Anna City Hall or visit www.cityofanna.org.

GAS DEPARTMENT INFORMATION

If you think you smell gas it could indicate a leak. Evacuate the premises immediately. Then contact Anna City Hall at 833-8528, after hours contact the Anna Police Department at 833-8571. Do not light a match; do not turn on an electrical switch or flashlight; do not use a telephone. An electrical arc may ignite the gas, causing an explosion.

IMPORTANT WEATHER INFORMATION

The City of Anna strives to clear our streets the best we can. We are sorry for any inconvenience plowing streets and alleys may cause our customers. We do not plow private drives; this includes plowing out any snow left behind by plowing equipment.

RECYCLING SCHEDULE

The 2021 Recycling Schedule is available on our website at www.cityofanna.org. A paper copy may be mailed by request by call Anna City Hall at 833-8528.

❖ **Utility Bill Due**

January 20, 2020 by 4 p.m.

❖ **12% Penalty on Utility Bill**

January 21, 2021 after 4 p.m.

A Disconnection notice will be mailed.

❖ **Disconnection of Utilities**

February 2, 2021

Once services are disconnected, all bills must be paid in full, plus any additional fees, before utilities are reconnected.

❖ **City Council Meeting(s)**

January 5, 2021 at 5 p.m.

January 19, 2021 at 5 p.m.

Please note, these will be held via teleconference. For more information visit our website.

❖ **Payment Options**

- Cash, Check or Money Order accepted at City Hall. (No cash payments accepted in the night drop box)
- Direct Debit, the utility bill would be withdrawn on the due date out of a checking or savings account. (Must be set up prior to billing month)
- Online, visit cityofanna.org and click on Utility Payments in the upper left-hand corner.

The City of Anna is an Equal Opportunity and Employer.