If you do not receive a utility bill by the 10<sup>th</sup> of every month, please contact Anna City Hall at 833-8528. Failure to receive your utility bill does not relieve customers of payment obligations.



In observance of Christmas Eve & Christmas Day, City Hall will be closed December 24-25, 2025 and in Observance of New Year's Day we will be closed on January 1, 2026.

# DECEMBER 2025 CALENDAR OF EVENTS

## Utility Bill Due December 20, 2025 by 4 p.m.

### 12% Penalty on Utility Bill December 22, 2025 after 4 p.m. A Disconnection notice will be mailed.

# Disconnection of Utilities January 7, 2026 Once services are disconnected, all bills must be paid in full, plus any additional fees, before utilities are reconnected.

City Council Meeting(s)
December 2, 2025 at 5 p.m.
December 16, 2025 at 5 p.m.
For more information visit our website.

# Payment Options

- Cash, Check or Money Order accepted at City Hall. (No cash payments accepted in the night drop box)
- Direct Debit, the utility bill would be withdrawn on the due date out of a checking or savings account. (Must be set up prior to billing month)
- Online, visit cityofanna.org and click on Utility Payments in the upper lefthand corner.

#### **BIG TRASH PICKUP**

The City of Anna is offering big trash pick up the week of January 6-8, 2026 on your normal trash day. All trash needs to be set out with your regular trash to guarantee pick up. Items that do not qualify are electronics, tires, wiring, construction debris, hazardous chemicals, etc. Call Anna City Hall at 833-8528 or visit cityofanna.org for more information.

#### **HOLIDAY TRASH & RECYCLE SCHEDULE**

Republic Services observes Christmas Day and New Year's Day, therefore the Thursday Trash and Recycle WILL RUN a DAY BEHIND. Remember all totes must be at the curb the night before to guarantee pickup.

#### **HONOR WREATHS FOR VETS**

Honor Wreaths for Veterans Ceremony. Laying of the wreath will be December 13th at 11:00 a.m. at the Anna City Cemetery.

#### **SHOP LOCAL**

Remember when shopping for Christmas, Anna has a lot to offer. Our hometown stores have many unique items that can only be found in Southern Illinois. Small Business Saturday was a huge success, let's keep our businesses thriving!

#### **EMAILING OF UTILITY BILLS**

To better serve our customers we are offering the option of receiving your utility bills by email. Customers that are interested in having their bills emailed can go to the city website <a href="cityofanna.org">cityofanna.org</a> or stop by the office to sign up. If you have any question, please contact us at 618-833-8528 ext. 2.

#### **REMINDER**

The owner or keeper of a dog shall keep the dog under restraint at all times and shall not permit such dog to be at large, off the premises of the property of the owner or keeper, unless the dog is under complete control as defined in the Revised Code of Ordinance Section 3-1-2.

The City of Anna is an Equal Opportunity and Employer.