

If you do not receive a Utility Bill by the 10<sup>th</sup> of every month, please contact Anna City Hall.  
Failure to receive your Utility Bill does not relieve customers of payment obligations.



**CITY HALL WILL BE CLOSED ON MONDAY,  
FEBRUARY 16, 2026 IN HONOR OF  
PRESIDENT'S DAY.**

#### CEMETERY INFORMATION

The City of Anna will start Spring Clean-up on March 1, 2026. All arrangements left on the ground after this date will be taken up and disposed of by the cemetery staff. If you have further inquiries, please contact the Anna City Garage at 833-8528.

#### BUILDING/FENCING/ZONING PERMITS

Considering a project, a building permit is required. Please stop by Anna City Hall to pick up a building permit application or visit [www.cityofanna.org](http://www.cityofanna.org).

#### J.U.L.I.E. LOCATE

If you need utility lines located or before digging call 1-800-892-0123. Allow at least 48 hours before you start digging, so all utility companies are able to mark their appropriate lines.

#### REMINDER

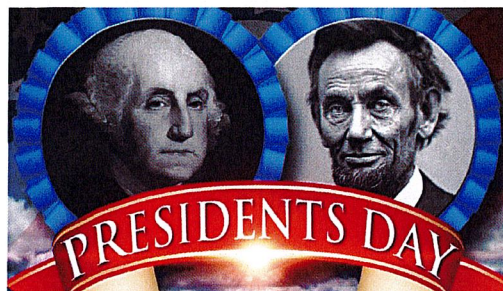
The tornado sirens are tested the first Tuesday of each month at 10 a.m. If you have further inquiries, please contact the Anna Fire Department at 833-2231.

#### TRASH & RECYCLING INFORMATION

City Code of Ordinance 18-1-15: Regulating Trash Container Usage. Residents shall be allowed to place their allocated trash containers on the City Street next to the curb adjacent to their residence no earlier than (24) hours prior to, and removed no later than the end of their scheduled trash collection day. Except when being used as outlined above, residents shall keep their trash containers immediately next to their dwelling or inside a garage, shed or other such building which removes it from site.

#### CUSTOMER ACCOUNT INFORMATION UPDATE REQUEST

Do you have a new phone number or emergency contact? If so, please contact the City Hall to update your information. It is important for us to have the correct contact information on file to better serve you.



### **FEBRUARY 2026 CALENDAR OF EVENTS**

#### ❖ **Utility Bill Due**

February 20, 2026

#### ❖ **12% Penalty on Utility Bill**

February 20, 2026 after 4 p.m.

A Disconnection notice will be mailed.

#### ❖ **Disconnection of Utilities**

March 10, 2026 at 7 a.m.

Once services are disconnected, all bills must be paid in full, plus any additional fees, before utilities are reconnected.

#### ❖ **City Council Meeting(s)**

February 3, 2026 at 5 p.m.

February 17, 2026 at 5 p.m.

#### ❖ **Payment Options**

- Cash, Check or Money Order accepted at City Hall. (No cash payments accepted in the night drop box)

- Direct Debit, the utility bill would be withdrawn on the due date out of a checking or savings account. (Must be set up prior to billing month)

- Online, visit [www.cityofanna.org](http://www.cityofanna.org) and click on Utility Payments in the upper left-hand corner.

*The City of Anna is an Equal  
Opportunity and Employer.*